

HR-017 QUALITY POLICY STATEMENT

Title	Quality Policy Statement	Effective Date:	January, 2012
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TJ Johnson Contracting was established in 1972 and is recognised as a leading Plumbing Services Company, specialising in industrial Plumbing and Mechanical Services including Installation & Maintenance.

The Company is committed to performing installations with a "Whole of Life" focus for facilities and to providing service of the highest quality. In pursuit of this commitment the Company has developed and implemented systems and procedures that meet Australian Standard AS/NZS ISO9001:2015 Quality Management Systems – Requirements.

The organisation is committed to meeting the requirements of the customer and relevant obligatory standards and safety requirements and continual improvements.

We have adopted this Quality Standard in the firm belief that the route to the economic success of the business and customer satisfaction is achieved by maintaining the highest standards of performance and reliability.

All personnel within the company are responsible for the quality of their work. The company provides training and has established systems for which all documentation is available to all employees to assist all personnel to achieve the standards required. While we endeavour to produce work and offer a service that we can be proud of.

The philosophy used in adopting this quality approach is to offer a consistent, logical approach to our business ensuring that it is practiced in our every-day activities.

This quality approach to our business has the support of Management and all employees that can only lead to getting it right first time, every time.

DATE OF CREATION	September 2012	DOCUMENT VERSION	1.1
PREPARED BY	Fleur Declase		
EDITED BY	Lilly Palancian	REVISED DATE	March 2018
ASSOCIATED FORMS			
ASSOCIATED DOCUMENTS			